The Do's and Don'ts when filing a claim



Agenda

- Steps in the claim process
- Top ten ways to eliminate LTCi denials
- Do you have a Senior Care Advocate?
- Questions

Steps in the LTC Claim Process

- Re-educate
- Collect and Organize forms
- Fill out forms
- Invoice
- Maintain

TOP 10 Ways to Eliminate

Ineligible Care

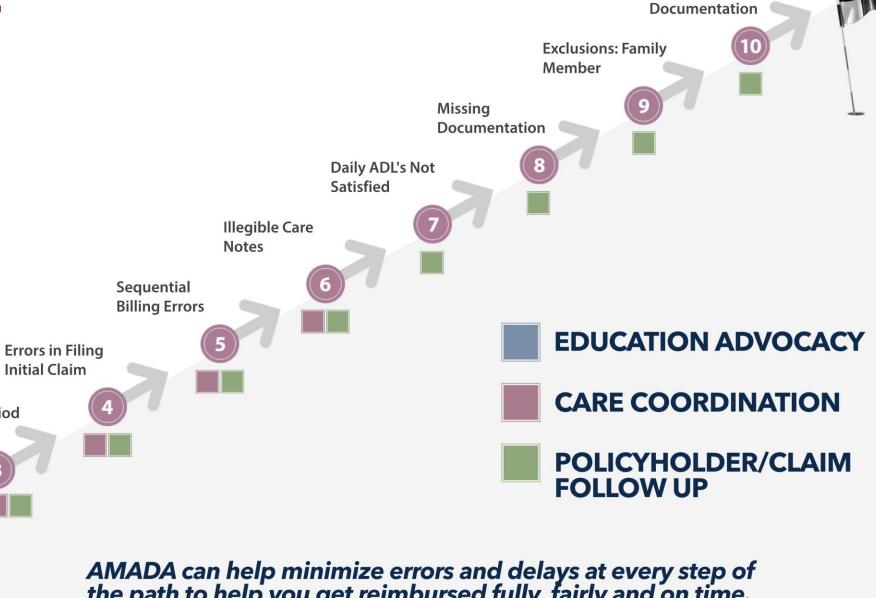
Provider

Eligibility Criteria

Elimination Period

Not Satisfied

LTCi DENIALS



No Response to

Request for Additional

AMADA can help minimize errors and delays at every step of the path to help you get reimbursed fully, fairly and on time.

Do you have a Senior Care advocate?

Set yourself apart and ask your policyholder

- What's your plan?
 - What is your emergency contacts name and phone number?
 - Does your emergency contact know you have an LTCi policy?
 - Would you like care coordination to expedite your claim?

Referring to Amada Senior Care

TEXT LTC TO 97211



You can also submit a referral by visiting us at www.AmadaSeniorCare.com/ltc/

America's Trusted Resource for Caregiving & LTCi Claims
Advocacy

